

Contents

HMIS INTERNET BROWSER INSTRUCTIONS.....	1
Setup the Internet Explorer Pop-Up Blocker	1
Production (Live Data)	2
Training (Training Data).....	2

HMIS INTERNET BROWSER INSTRUCTIONS

Setup the Internet Explorer Pop-Up Blocker

Internet Explorer is defaulted to block all pop-ups. The HMIS is a pop-up application. This design is implemented to increase security of the HMIS. You will need to change the settings in Internet Explorer to allow for the HMIS to work properly.

- Open Internet Explorer (“e”)
- Select Tools (From the File Menu)
- Select Internet Options
- Select Privacy Tab
- Select Settings Button
- Type https://*.ClientTrack.net into the text box
- Click Add button
- Type <https://www.ClientTrack.net> into the text box
- Click Add button
- Click Close
- Restart Internet Explorer

For Support, Please

Submit a ticket in the HMIS
Email us at: hmis@computerhelp.biz
Contact Computer Help at (850) 651-0341
Contact Computer Help at (850) 259-4164

Revision

October 31, 2011

Okaloosa Walton Continuum of Care

HMIS

Production (Live Data)

Use <https://www.clienttrack.net/Okaloosa>

GO TO <https://www.clienttrack.net/Okaloosa/>

Notice the “s” https

Training (Training Data)

Use https://www.clienttrack.net/Okaloosa_Train

GO TO https://www.clienttrack.net/Okaloosa_Train

Notice the “s” https; Although you can’t see it, there is an underline (_) after the “a” in Okaloosa

Internet Explorer is ready for you to use with the HMIS!

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