

## Goal: Provide Services Specific to Needs of Homeless Veterans 2010-11

### Objective: Provide supportive services to optimize effectiveness of mainstream benefits

Strategies	Responsible Person/ Agency	Target Date	Action Steps:
Maximize accessibility for existing resources. Expand number of call stations available to homeless veterans so that they can phone veteran service offices and schedule services offered locally. Expand to include Fort Walton Beach, Crestview and Walton County. Promote community awareness of service availability.	Executive Director Opportunity, Inc.	9/1/2010	1. Enlist Bridgeway Center, Jobs Plus for call centers; 2. Use veterans' groups for awareness
Train existing service providers in assisting veterans in understanding where to get help in understanding benefits and making applications.	Executive Director, Opportunity, Inc.	12/1/2010	1. Utilize JobsPlus Veterans Resource Manual 2. Request County Vet offices to conduct training
Apply for Stand-Down Funding through Department of Labor HVRP grant	Executive Director, Opportunity, Inc.	6/30/2010	Accomplished - DOL tentative approval 7/2/2010
Host Stand-Down Event on October 22, 2010 at First Presbyterian Church	Homeless Vet Liaison, DAV	10/30/2010	Apply lessons learned to this year's event

Maintain and expand number of locally offered services through coordination and collaboration with local Congressmen, state legislators, and VA clinic	JobsPlus VSO coordinator	On-going	
Maintain relationship with VA clinic, in order to bring new services, including transportation, and to ensure clinic accessibility for homeless veterans, including transportation issues, on-call service	Crestview Representative, Opportunity, Inc.	On-going	
Maintain relationship with VA to determine what programs offered to active duty might be available to veterans and dependents	Resource and Referral Manager, Opportunity, Inc.	On-going	
Maintain linkages between private and VA sector in supporting current post-traumatic stress disorder groups; continue on-going assessment to determine need for additional groups	Executive Director, Mental Health Association	On-going	
Coordinate with local leadership, political officials, and area veterans in their efforts to open veteran's center.	Executive Director, Opportunity, Inc.	On-going	Waiting governmental resolution
Assist homeless veterans in obtaining legal assistance from Legal Services of Northwest Florida.	Executive Director, Opportunity, Inc.	6/14/2010	Host presentation by LSNF on veteran services
Explore opportunities to work with local Housing Authorities to obtain Veterans Affairs Supportive Housing (VASH) vouchers in Okaloosa and Walton Counties.	VA	Accomplished	70 Vouchers, 2 case managers assigned to Okaloosa/ Walton Counties
Work with Disabled American Veterans, Veterans Affairs, and other organizations to pursue opportunities to make transportation to homeless veterans move available.	Crestview Representative, Opportunity, Inc.	On-going	Meet with Mary Chestnut of

			County VA office re van use
Initiate employment program for homeless women veterans and veterans with families, in accordance with the terms of Homeless Veteran Reintegration Program (HVRP) grant awarded 6/30/2010	Executive Director, Opportunity Inc.	Initiate 7/1/2010; three year grant	Partnership with Workforce Development Board; Opp. Inc. rep attended post-award conference
Initiate standing committee on employment issues	Executive Director, Opportunity Inc.	9/15/2010	

Potential addition dependent upon outcomes of grant submission:

- 1) Transitional housing through Grants and Per Diem submission, to be submitted by Bridgeway Center, June 11