

Goal: Provide Optimal Health Care for Homeless Persons in Okaloosa and Walton Counties

Objective: ~~Expand capacity of primary care health clinic (established 2009), extending hours of operation and services rendered, by 2011.—What is our 2010-2011 objective?~~

Strategic Planning Meeting held May 20, 2010 11:30am-12:30pm Opportunity, Inc. Participants: Lydia Barton, Carrie Ziegler, Anthony Sawyer, CC Fearson, Beth Norton

Strategies	Responsible Person/ Agency	Target Date	Status
1. Establish Opportunity Health, a primary health clinic for indigent and homeless persons, to operate three five days a week at the Okaloosa County Health Department July 1, 2012 funds will be stopped leaving Opportunity Health without any source of funding. The doors are expected to close at that time unless funding is located. No sources have been found, as yet.	Executive Director, Health Department	4/15/2010	Accomplished
2. Submit application for HRSA planning grant to establish Opportunity Health as a community health center, allowing for minimum five-day-a-week service, plus expansion into dental care Build partnerships with all free or low cost medical providers.	Executive Director, Health Department ???	3/27/2009 Ongoing	Accomplished Ongoing
3. Conduct needs assessment among homeless consumers of health care services and providers assisting in service delivery.	Executive Director, Opportunity, Inc.	10/01/2009	Planning
4. Recruit health care professionals, community leaders, homeless service providers, and homeless persons to evaluate needs assessment, existing health care models, and community resources to create service delivery model for area.	Executive Director, Opportunity, Inc.	1/1/2009	Planning
5. Utilize existing resources, if any, such as space and equipment to minimize costs for health care provision.	Executive Health	1/1/2009	Planning
6. Apply to community partners and donors for funding assistance.	Executive Director, Opportunity, Inc.	2/15/2009	Planning
7. Apply to local governments for funding assistance.	Executive Director, Opportunity, Inc.	3/1/2009	Planning
8. Apply for HRSA funding for implementation.	Executive Director, Opportunity, Inc.	4/30/2009	*N/A
9. Continuum of Care, Health Department to establish eligibility criteria, intake procedures, and billing procedures for clients with Medicaid, Medicare or other similar insurance plans using HRSA Section 330	Director, Okaloosa Department of Health	9/1/2009	N/A

Strategies	Responsible Person/ Agency	Target Date	Status
guidelines and Health Department established procedures.			
10. Health Department to recruit service delivery staff based on service delivery model, and assign responsibility for long-term stability, best medical care, and case management.	Director, Okaloosa Department of Health	9/1/2009	N/A
11. Maintain active community involvement through advisory board consisting of health care professionals, community leaders, homeless service providers, and consumers.	Executive Director, Opportunity, Inc.	Ongoing	N/A
12. Create standing committee to solidify partnerships with Continuum membership, health departments, non-profits and private health care providers.	Executive Director, Opportunity, Inc.	3/3/08	Accomplished 5/1/2007
13. Expand capacity of existing faith-based non-profit, Crossroads, and mitigate barriers toward homeless service delivery, coordinate with Continuum of Care to procure cell phones for homeless patients	President, Board of Directors, Crossroads Medical	1/1/2009	In progress
14. Enhance medication delivery protocols to allow for homeless to attain, store and take essential medications responsibly. Ready access to new VA Clinic in FWB has resolved this issue for homeless vets. Ask Lenore if there are others with same issue.	Executive Director, Opportunity, Inc.	9/1/2008	In progress
15. Coordinate with Crossroads, DOH to inform referring physicians of market prices of commonly used medications, presenting them with thank-you baskets, letters, and formularies of modestly priced antibiotics, pain-killers, drugs used to treat chronic disease	Executive Director, Opportunity, Inc.	11/15/2008	Planning
16. Maximize usage of primary health care center funded by HRSA, located in Crestview; consult with directors of facility	Executive Director, Opportunity, Inc.	05/25/2010	ongoing
17. Increase utilization of DOH child health and reproductive health programs; publicize program availability and ability to file for Medicaid on behalf of children Add linkage to OB services from DOH child health & reproductive health.	Director, Okaloosa Department of Health	On-going	On-going Opportunity, Inc. ED alert providers
18. Expand number of homeless receiving free flu shots by expanding number of donors (discussion ongoing with United Way, Fort Walton Beach Medical Center). Kudos to those who make this event so successful.	Executive Director, Opportunity, Inc.	On-going	Ongoing (Do we have a count for Fall 2009?)
19. Utilize Health Department staff to train homeless service volunteers and professionals in risk management, including risk reduction for wound infection as well as communicable disease.	Director, Okaloosa Department of Health	On-going	Accomplished in 2007; to continue annually

Strategies	Responsible Person/ Agency	Target Date	Status
Infection Control Basics- ie: prevention of the spread of the flu, TB, and others. Possibly involve RN to BSN students with the population of cold weather shelters. See Seattle King County website. There is a lot of good info there.			
20. Recruit DCF, DOH or other knowledgeable professional to train volunteers in helping homeless access medical programs (Medicaid, medically needy) for which they might be eligible Ongoing and working well. We need a volunteer point of contact to involve with FL access.	Executive Director, Opportunity, Inc.	9/15/2010	Planning
21. Arrange for first aid and CPR training (including defibrillator use) for homeless service providers and volunteers; use state grant funds to purchase defibrillator for use during church shelter nights. Still need CPR and First Aid training for shelters and cold night shelters. Need 25 people trained.	Director, Okaloosa Department of Health	9/15/2010	Planning
22. Explore possibilities for better hygiene and sanitation, showers, laundry facilities, and restrooms. Consider cold night shelter <i>train the trainer</i> for sanitation procedures.	Executive Director, Opportunity, Inc.	9/15/2010	Planning
23. Develop a resource guide for how to obtain medication. Anthony will check with United Way to see if resource info to obtain medication is included in their newest Resource Guide.			
24. Develop resources for Dental Services Beth to call the Fed. Qualified Health Clinic to check on Dental options Walton County Health Dept to provide Dental Services			

- ~~Depends on receipt of planning grant award~~