

Goal: Provide Optimal Health Care for Homeless Persons in Okaloosa and Walton Counties

Objective: Expand capacity of primary care health clinic (established 2009), extending hours of operation and services rendered, by 2011.

Strategies	Responsible Person/ Agency	Target Date	Status 4/30/09
Establish Opportunity Health, a primary health clinic for indigent and homeless persons, to operate three days a week at the Okaloosa County Health Department	Executive Director, Health Department	4/15/2010	Accomplished
Submit application for HRSA planning grant to establish Opportunity Health as a community health center, allowing for minimum five-day-a-week service, plus expansion into dental care	Executive Director, Health Department	3/27/2009	Accomplished
Conduct needs assessment among homeless consumers of health care services and providers assisting in service delivery.	Executive Director, Opportunity, Inc.	10/01/2009	Planning
Recruit health care professionals, community leaders, homeless service providers, and homeless persons to evaluate needs assessment, existing health care models, and community resources to create service delivery model for area.	Executive Director, Opportunity, Inc.	1/1/2009	Planning
Utilize existing resources, if any, such as space and equipment to minimize costs for health care provision.	Executive Health	1/1/2009	Planning
Apply to community partners and donors for funding assistance.	Executive Director, Opportunity, Inc.	2/15/2009	Planning
Apply to local governments for funding assistance.	Executive Director, Opportunity, Inc.	3/1/2009	Planning
Apply for HRSA funding for implementation.	Executive Director, Opportunity, Inc.	4/30/2009	*N/A
Continuum of Care, Health Department to establish eligibility criteria, intake procedures, and billing procedures for clients with Medicaid, Medicare or other similar insurance plans using HRSA Section 330 guidelines and Health Department established procedures.	Director, Okaloosa Department of Health	9/1/2009	N/A
Health Department to recruit service delivery staff based on service delivery model, and assign responsibility for long-term stability, best medical care, and case management.	Director, Okaloosa Department of Health	9/1/2009	N/A
Maintain active community involvement through advisory board consisting of health care professionals, community leaders, homeless service providers, and consumers.	Executive Director, Opportunity, Inc.	Ongoing	N/A

- Depends on receipt of planning grant award

Objective: Maximize existing health resources to improve homeless health and well-being

Strategies	Person/ Agency Responsible	Target Date	Status
Create standing committee to solidify partnerships with Continuum membership, health departments, non-profits and private health care providers.	Executive Director, Opportunity, Inc.	3/3/08	Accomplished 5/1/2007
Expand capacity of existing faith-based non-profit, Crossroads, and mitigate barriers toward homeless service delivery, coordinate with Continuum of Care to procure cell phones for homeless patients	President, Board of Directors, Crossroads Medical	1/1/2009	In progress
Enhance medication delivery protocols to allow for homeless to attain, store and take essential medications responsibly	Executive Director, Opportunity, Inc.	9/1/2008	In progress
Coordinate with Crossroads, DOH to inform referring physicians of market prices of commonly used medications, presenting them with thank-you baskets, letters, and formularies of modestly priced antibiotics, pain-killers, drugs used to treat chronic disease	Executive Director, Opportunity, Inc.	11/15/2008	Planning
Maximize usage of primary health care center funded by HRSA, located in Crestview; consult with directors of facility	Executive Director, Opportunity, Inc.	6/1/2008	In progress
Increase utilization of DOH child health and reproductive health programs; publicize program availability and ability to file for Medicaid on behalf of children	Director, Okaloosa Department of Health	On-going	On-going Opportunity, Inc. ED alert providers
Expand number of homeless receiving free flu shots by expanding number of donors (discussion ongoing with United Way, Fort Walton Beach Medical Center)	Executive Director, Opportunity, Inc.	On-going	Accomplished for 2007 (increase from 25 to 207)
Utilize Health Department staff to train homeless service volunteers and professionals in risk management, including risk reduction for wound infection as well as communicable disease.	Director, Okaloosa Department of Health	On-going	Accomplished in 2007; to continue annually
Recruit DCF, DOH or other knowledgeable professional to train volunteers in helping homeless access medical programs (Medicaid, medically needy) for which they might be eligible	Executive Director, Opportunity, Inc.	10/15/2008	Planning
Arrange for first aid and CPR training (including defibrillator use) for homeless service providers and volunteers; use state grant funds to purchase defibrillator for use during church shelter nights.	Director, Okaloosa Department of Health	On-going	Accomplished in 2007; to continue annually
Explore possibilities for better hygiene and sanitation, showers, laundry facilities, and restrooms.	Executive Director, Opportunity, Inc.	On-going	On-going – Current discussion with Boeing ECF