

**Okaloosa Walton Homeless Continuum of Care/
Opportunity, Inc.**

Supported by, in part:

Bridgeway Center, Inc.

Catholic Charities

Christ the King Episcopal, Santa Rosa Beach

*City of Fort Walton
Beach*

Community of Christ, Crestview

COPE Center, Inc.

First Presbyterian Church

Fort Walton Beach Police

Gregg Chapel AME Church

Mary Esther United Methodist Church

Mental Health Association of Okaloosa/Walton Counties

OASIS

Okaloosa Coalition On the Homeless/FRESH Start

Okaloosa Department Of Health

Okaloosa County Sheriff's Office

Okaloosa/Walton Child Care Services

Progressive Management Of America, Inc.

Striving for Perfection Ministries

St. Simon's Episcopal Church

7th Day Adventist Church

RESOURCE GUIDE FOR THE HOMELESS

Produced by:

Okaloosa Walton Homeless
Continuum of Care/ Opportunity, Inc.



Introduction

The Resource Guide for the Homeless
was produced by the
Okaloosa/Walton Homeless Continuum of Care,
Opportunity, Inc.

It may be copied, printed, and distributed as needed in
order to assist any homeless person or any other
member of our community in need.

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NOTES:

4) **Church**. Sunday nights at 6PM. Non-traditional, relevant, informal, inclusive. C
you are.

The Wave

Public Transport System: Correct fare required.

600 Transit Way

Fort Walton Beach, FL 32547

850-833-9168

WIC FWB 833-9254, Crestview 689-7858

HUD FAIR HOUSING MARKET HUD 244-5886

Emergency Low Income Housing 833-9165

Choctaw Village 862-4200

Wildwood Apartments 678-7734

Oakview Gardens 678-5968

Niceville Housing Authority 678-7816

Niceville Gardens 897-4272

Progressive Management of America FWB 244-1600,
Crestview 682-6310

FWB Housing Authority 243-3224

Crestview Housing Authority 682-2413

Crestview Section Eight 682-6600

Individuals requesting assistance should consider the following guidelines.

1. Call before going to the agency. They may not have funds at that time.
2. Find out the agencies requirements are for seeking assistance. You may be required to provide proof of financial need.
3. The agency will probably want to know what caused the current emergency situation that required you to seek help.
4. Agencies will not continue to help the same person repeatedly. They may limit assistance to once a year or limit assistance after the second time.
5. We suggest that you prepare to present the following documentation:
 - Photo I.D.
 - Social Security Cards for yourself and children as appropriate.
 - All sources of income including Social Security, food stamps, child support, and pay check stubs.
 - Proof of all expenses.
 - If requesting assistance to purchase a bus ticket you may be required to provide assurance that you have a contact at your destination and a support system set up for when you arrive.
 - The Veterans Administration will require Social Security card, WD 40 and service number.

Hurricane Safety Guidelines

A Hurricane Watch is an announcement for specific coastal areas that hurricane conditions are possible within 36 hours.

You should find out where the closest shelter is and make sure that you are able to reach it if a Hurricane Warning is announced.

A Hurricane Warning is issued when hurricane conditions (winds of 74 miles-per-hour or greater, or dangerously high water and rough seas) are expected in 24 hours or less.

Seek shelter immediately.

Emergency Management Center

For open shelters and information.

850-651-7560

Shelters currently designated are:

Davidson Middle School (Special Needs Shelter)

6261 Old Bethel Road, Crestview

Baker School

1369 14th Street, Crestview

Kenwood Elementary School (Emergency Management has announced that this shelter will be opened last as they would prefer evacuation to the north)

15 N.E. Eagle St. Fort Walton Beach

Antioch Elementary School

4700 Whitehurst Lane, Crestview

If necessary, Emergency Management can provide transportation to the shelters. Call 651-7560

St. Mary's Outreach

Financial assistance

Applications accepted in person on Thursdays from 9 a.m. until 11 a.m.

Assistance determined on a case by case basis.

38 Robinwood Drive, Fort Walton Beach

850-243-0004

Trinity United Methodist Church (see page 7)

Soup kitchen M-F Nov 5-Feb 29, Sack lunches packed for day workers

ESOL classes, Angel Food Ministry

401 Racetrack Rd, FWB 862-4169

Twin Cities Hospital (Niceville)

Main Number 850-678-4131

U.S. Labor

250B Eglin Parkway

Fort Walton Beach, FL 32547

850-301-2093

Veterans Service Offices

Shalimar 850-651-7258

Crestview 850-850-689-5922

VA Outpatient Clinic

100 Veterans Way, Eglin Air Force Base, 32542

1-866-520-7359

Vocational Rehab 833-9114

Waterfront Mission of Fort Walton Beach

A single night emergency shelter for men. Six month in-house rehabilitation disciple program for men. Clothes and shoes available. Breakfast provided to program members and overnight guests only. Prepared or sack lunches provided to anyone. Those guests who come for dinner will be expected to be alcohol free and attend chapel. All assistance provided on a case-by-case basis according to need and circumstances. Unable to accommodate individuals on medications. See Meal Schedule Page 7.

850-796-0700

Sharing and Caring, Inc.

Provides food, clothing (and layettes on an emergency basis only).

Provides prepared/packaged lunches in Fort Walton Beach.

Fort Walton Beach 850-244-0778

Crestview 850-682-1134/682-2002

Niceville 850-678-8459

Shelter House

Provides temporary emergency shelter, counseling, information referrals and crisis intervention for survivors/victims of domestic violence.

Program office 850-243-1201

DeFuniak Springs Outreach Office 850-892-5411

Crestview Outreach Office 850-689-0845

Shelter House Hotline 850-863-4777

Domestic Abuse Hotline 1-800-44ABUSE/1-800-442-2873

Social Security Office 1-800-772-1213

Ft Walton Beach 664-6194

Striving for Perfection Ministries 24 Bass Ave SW, FWB

USDA Food Giveaway monthly every 3rd Saturday of the month

10 a.m.—11 p.m.

Weekly meal program every Thursday 11 a.m.—12 p.m.

Financial Assistance by **Appointment only**

850-862-3899 ext. 100

St. Simon's Episcopal Church

Cold Weather Shelter. Meal schedule. See page 7.

28 Miracle Strip Parkway

Fort Walton Beach, FL 32547

850-244-8621 or 850-244-8448

7th Day Adventist Church

Cold Weather Shelter. One of churches which open when temperatures fall below 40 degrees.

Provides prepared meals according to schedule. See page 7.

119 St. Mary's Ave SW

Fort Walton Beach, FL 32547

850-243-1970

Shelters will not all open immediately. They will open in turn as needed. Contact Emergency Management Center or ask law enforcement which county shelters are currently open.

Try to make sure a friend or family member knows your whereabouts and arrange a contact point to get in touch after the storm.

Note: Bridges are closed once sustained wind speed reaches 40 miles-per-hour. Ensure you are near a shelter before bridges are closed.

After the Storm Stay in the shelter until you are told by emergency management personnel that it safe to leave.

When you do leave emergency shelters, be aware of dangers from hurricane debris, downed power lines and damaged buildings.

Be aware of the possibility of contamination of the public water supply (boil water notices) and food spoilage due to power outages.

Although radios may not be accessible to all, emergency information is available at the following radio settings. Listen to one of these Emergency Broadcast System stations for important information.

AM 1260

AM 1050

FM 105.5

FM 104.7

FM 99.5

Hotlines and Emergency Numbers

Fire, Ambulance, Police 911

Domestic Abuse Registry	1-800-442-2873
Abuse Hotline	1-800962-2873
AIDS/HIV Hotline (National)	1-800-342-AIDS
(Florida)	1-800-FLA-AIDS
Ala-non/Ala-teen	1-800-4AL-ANON
Child Abuse Hotline (Child Health U.S.A.)	1-800-422-4453
Child Support Enforcement	1-800-622-5437
Cocaine Anonymous	1-800-662-HELP
COPE Center Crisis Line, Defuniak Springs	850-892-4357
Crisis Line at Bridgeway Center, FWB	850-244-9191
Crestview	850-682-0101
Domestic Abuse Registry	1-800-442-2873
Federal Emergency Management Agency	
(FEMA)	1-800-462-9029
Florida AIDS Hotline	1-800-FLA-AIDS
Florida Council on Compulsive Gambling	1-800-426-7711
HIV/AIDS Treatment Information Service	1-800-448-0440
Hunger Hotline Helps people locate food in an emergency in their area.	1-800-329-FOOD
Medicaid Program Office	1-800-303-2422
Narcotics Anonymous	
Helpline 1-800-444-1407	
Hotline 850-723-4813	
National Poison Center and Hotline	1-800-282-3171
Office of Veteran's Affairs	1850-689-3805
Parent Helpline	1-800-352-5683

Opportunity Inc., Opportunity Place

Emergency short-term housing for women and families; homeless prevention/
Rapid rehousing program, veterans services
850-659-3190
Crestview: 850-409-3085
DeFuniak Springs: 850-240-1103

Progressive Management of America, Inc.

Housing for residents of low to moderate income in Okaloosa County.
850-244-1600

Public Housing Authority

Low rental housing for income eligible families.
Fort Walton Beach Public Housing 850-243-3224
Section 8 Assistance Program 850-244-5886
Crestview Public Housing 850-682-2413
DeFuniak Springs Public Housing 850-892-2823

Public Libraries

Computer access available for internet research and job search
DeFuniak Springs
Circle Drive, DeFuniak Springs, Phone 892-3624
Freeport
76 State Highway 20 W, Phone 835-2040
Mary Esther
100 W. Hollywood Blvd, Mary Esther, Phone 243-3731
Shalimar
6 10th Ave, Shalimar, Shalimar, Phone 609-1515
Ft Walton Beach 185 Miracle Strip Parkway, 833-9590
Valparaiso 459 Valparaiso Pkwy 729-5406
Niceville 206 N Partin Cr, 729-4070

Salvation Army

A religious charitable organization which provides services to the needy.
Includes food, utilities, and thrift shop.
Fort Walton Beach 850-243-4531
Crestview 850-682-8224/682-4225

**Mental Health Association
of Okaloosa and Walton County, Inc.**

Free referral source for all mental health and substance abuse needs. Funding for psychiatric medications only.

850-244-1040

Narcotics Anonymous

Helpline 1-800-444-1407

Hotline 850-723-4813

Niceville Church of Christ

801 E John Sims Parkway Counseling and food 678-2911

North Okaloosa Medical Center (Crestview)

Main Number 850-689-8144

Emergency 850-689-8152

Okaloosa AIDS Support and Informational Services (OASIS)

OASIS provides HIV Testing and Counseling; HIV/AIDS education and prevention services for the general public. For persons living with HIV/AIDS, OASIS provides case management, including referrals for medical, dental, vision, psychological, nutritional and housing services.

Office 850-314-0950

Hotline/Information Line 850-314-0951

Okaloosa Coordinated Transportation

Provides rides to work, school, recreation, appointments, shopping and other activities. Reservations can be made from 8—5

Monday through Friday between 1 – 7 days before trip.

Call for information on requirements. A fee is charged. This service is not free.

Fort Walton Beach 850-833-9168

Crestview 850-689-7809

Okaloosa Walton Child Care Services

Administers programs for subsidized child care

Fort Walton Beach 833-9330, Crestview 689-7885, DeFuniak 892-8560

Meals: Schedule

Sack lunches

Sharing and Caring

126 SW Beal Parkway

Fort Walton Beach, FL 32548

Tuesday Dinner: 5-6 p.m.

Gregg Chapel

34 Carson Drive, Fort Walton Beach 32548

Thursday Luncheon 11 a.m. until 12 p.m.

Striving for Perfection Ministries

24 Bass Avenue SW

Fort Walton Beach, FL 32548

Saturday Luncheon 11 a.m. until 12 p.m.

First Presbyterian Church

134 Beal Parkway,

Fort Walton Beach, FL 32548

Sunday Breakfast 7 a.m. until 9 a.m.

7th Day Adventist Church

119 St. Mary's Ave SW, Fort Walton Beach, FL 32547

Sunday Luncheon 12 p.m. until 1 p.m.

St. Simon's Episcopal Church

28 Miracle Strip Parkway

Fort Walton Beach, FL 32547

Daily Lunches. Prepared or sack lunches 12 noon. Dinner 5 pm daily.

Guests will be expected to be alcohol free and attend chapel after dinner.

Waterfront Mission of Fort Walton Beach

112 S.E. Hollywood Blvd. Fort Walton Beach

Monday through Friday Lunch served 11:00am-1:30 pm

Nov 5-Feb 29

Trinity United Methodist Church

403 Racetrack Road, Fort Walton Bch, 32547

Tips for the Homeless

Some general tips regarding maintaining safety and health have been provided by members of the Homeless Continuum of Care who have many years of experience working with the working poor and homeless populations.

Natural and environmental hazards.

- Snakes. Avoid heavily wooded areas, wood piles, areas of brush that may harbor snakes. Even though there are few local species of snake that are venomous, all snakes will bite. Seek medical attention for all bites.
- Spiders. Seek medical attention for all spider bites. Some local species can cause significant skin damage or other medical problems.
- Mosquitoes and other biting insects. Use insect repellent as much as possible. Keep mosquito bites clean, avoid scratching area, seek medical attention if bites appear infected.
- Heat stroke/dehydration. Seek shade/indoor shelter for the hottest mid-day periods. Try to drink lots of water, avoid alcohol. Use sunscreen on exposed areas, wear light clothing and cover as much skin as possible including using hats. If you are disoriented, dizzy, or otherwise unwell, seek shade immediately, drink cool water, and seek medical attention.
- Hypothermia. This happens when your body temperature falls dangerously low. Seek shelter during especially cold weather. There are Cold Weather Shelters available when the temperature falls below 40°. See page 8. Wear layers of clothing to conserve heat, seek medical attention if a loss of coordination or change in consciousness occurs.

Personal Safety

- Most crimes against the homeless tend to occur when the victim is under the influence, therefore avoid drugs and alcohol to maintain safety when on the streets.
- Use caution approaching strangers. Do not approach anyone in an otherwise isolated area.

Health and Personal Welfare awareness.

- Be aware of restricted areas. These would include civic and public buildings. You risk being arrested if you are in these areas. Police departments and sheriff's officers can give you details.
- All emergency rooms will provide *emergency* care regardless of the ability to pay.
- Emergency mental health assistance is provided free of charge at Bridgeway Center Emergency Services on Shell Ave. FWB.

Jobs Plus/One Stop Career Counseling

Provides career counseling, job information, computer, phone and fax access for use of job searches.

409 Racetrack Road
Fort Walton Beach, FL 32547

850-833-7587

678 N. Wilson, #B
Crestview, FL 32536

850-689-7823

79 N. Davis, DeFuniak Springs, FL 32533

850-892-8669

Labor Finders

Day Labor, Picture I.D. and Social Security Card will be required.
6 SW Hollywood Blvd.

Fort Walton Beach, FL 32547

850-243-2699

Labor Ready

Day Labor, Picture I.D. and Social Security Card will be required.

939 NW Beal Pkwy

Fort Walton Beach, FL 32547

850-314-7499 Ft Walton, 682-0126 Crestview

Provides transportation to job sites. Report at 5:30 a.m.

Lion's Club

Assists persons with sight problems in procuring glasses and eye exams

850-244-2455

Legal Services of NWFL 862-3279

Lutheran Social Services 664-0145

Housing for Homeless Teens (6 beds)

Mary Esther United Methodist Church

Cold Night Shelter.

703 Miracle Strip Parkway

Mary Esther, FL 32569

850-243-7595

Goodwill Industries—Big Bend, Inc.

Low cost clothing, furniture, household items, and toys.

Valparaiso 850-729-2330, Crestview 850-689-2664

Gregg Chapel AME Church

Cold Night Shelter., Tuesday night dinners

34 Carson Drive,

Fort Walton Beach, FL 32548

850-243-5925

Habitat for Humanity 315-0025**Head Start 682-2912 Crestview, 678-8461 Niceville****Harvest House**

Provides food and clothing to those in need in the Destin area

850-837-2277

Healthmark Regional Medical Center (DeFuniak Springs)

Main Number 850-951-4500

Health Department:

Opportunity Health low cost medical clinic for indigent care

FWB 833-9240, Crestview 689-7855

Hosanna House, Destin

Transitional housing for women and families , to open 11/09

Jesus, Alcoholics, and Drug Addicts (J.A.D.A.)

Provides support and 6-month residential recovery program.

Eligibility requirements to be met for programs.

Cost \$112 weekly for residential program

NOT A HOMELESS SHELTER

850-862-1174 24-hour Hotline

850-244-5357 Office

Directory by Services

Contact number and detailed information about each is provided in the alphabetical listing beginning on page 12.

Children's Services

Children in Crisis

Clothing

Caring and Sharing of North Walton County

Caring and Sharing of Walton County, Inc. Phone

Fresh Start/Coalition for the Homeless

Harvest House

Salvation Army

Sharing and Caring, Inc. (emergency basis only)

7th Day Adventist Church

Waterfront Mission of Fort Walton Beach

Beulah's Helping Hand

Cold Weather Shelters

Cold Weather shelters alternate nights of operation. Call any of the churches to find out which shelter is open on a given night. Telephone numbers are listed in the alphabetical list of agencies.

First Presbyterian Church

Mary Esther United Methodist Church

Greggs Chapel AME Church

First Christian Church

St. Simon's Episcopal Church

7th Day Adventist Church

Ft Walton Beach 1st Baptist Church

City of DeFuniak Springs

Community of Christ Church, Crestview

Crisis Intervention/Sexual assault response

COPE Center

Crisis Line of Bridgeway Center, Inc.

Disaster Relief

American Red Cross

See Alphabetical Listing Page 13 for Contact Information

Employment Assistance (See also Work/Day Labor)

Goodwill Easter Seals of the Gulf Coast
Jobs Plus/One Stop Career Counseling
Public Libraries for computer access

Financial Assistance (For food, rent, medications etc.)

Caring and Sharing of North Walton County
Caring and Sharing of Walton County, Inc.
Sharing and Caring, Inc. Okaloosa County
Catholic Charities
Opportunity, Inc.
Striving for Perfection Ministries

Food

Department of Children and Families (Food Stamps)
Harvest House
Opportunity Place
Salvation Army
Sharing and Caring, Inc. Okaloosa County
Striving for Perfection Ministries
Waterfront Mission of Fort Walton Beach
Trinity United Methodist Church

Housing

Bridgeway Independent Living Program (not for emergency shelter)
FRESH Start / Okaloosa Coalition on the Homeless
Progressive Management of America, Inc.
Public Housing Authority

Hygiene (Showers)

7th Day Adventist Church Sun. morning (Free haircuts sometimes available)
First Presbyterian Church FWBm Saturday morning

Crossroads Center Medical Clinic

Assists residents of Okaloosa County and US Citizens or legal aliens who have no health insurance. Adults only. Financial Screening Fri 9-12
850-226-6928 or email mahawkins@crossroadsclinicfwb.org

Department of Children and Families (Food Stamps)

State and Federally funded public assistance agency. Services offered include economic services, food stamps, and Medicaid.
Call Center for all locations 1-866-762-2237.

Family Life Ministries/Sozo Life Connection

Assists women in crisis pregnancies by providing material needs, medical care, adoption referral
850-243-5800

First Call for Help (United Way)

Links those in need with community-based services
Okaloosa County 850-243 9111, Walton County 850-951-0800

First Presbyterian Church

Cold Weather Shelter, cold night shelter
Provides prepared meals according to schedule. See page 7.
134 Beal Parkway, Fort Walton Beach, FL 32548
850-243-3731

Fort Walton Beach Medical Center

Emergency, medical and psychiatric treatment center
Main number 850-862-1111
Emergency Services 850-863-7607

Fresh Start/ Okaloosa Coalition on the Homeless

Provides transitional and permanent shelter for women and families.
850-243-5648

Goodwill Easter Seals of the Gulf Coast

Vocational Services and employment opportunities for people with disabilities and others who face barriers to obtaining employment.
Fort Walton Beach 850-302-0576

Crisis Line of Bridgeway Center, Inc.

24/7 confidential, anonymous telephone crisis intervention service. Provides referrals and information. Has on call sexual assault response team.

Fort Walton Beach 850-244-9191

Crestview 850-682-0101

Caring and Sharing of North Walton County, Inc.

Provides food, clothing and financial assistance

850-892-7656

Caring and Sharing of Walton County, Inc.

Provides food, clothing and financial assistance in South Walton County

850-267-2866

Catholic Charities

Assistance to needy families with emergency financial needs for rent, food, utilities, medicine, dental and other needs as funds are available. Provides individual and family counseling, pregnancy and adoption services.

By appointment.

850-244-2825

Children in Crisis

Emergency Services for children through age 18, requires DCF referral

1000 Luke's Way, Fort Walton Beach

850-864-4242

Continuum of Care/Opportunity Inc./ Opportunity Place

Emergency shelter for women and families; homeless prevention and rapid Rehousing assistance; employment programs for female veterans and veterans with families **Fort Walton Beach: 850-659-3190;**

Crestview: 850-409-3085; DeFuniak Springs: 240-1103

Commodities Distribution USDA 833-9165**COPE Center, Inc.**

Mental Health rehabilitation services including residential treatment, outpatient psychiatric and substance abuse services, counseling, crisis services.

DeFuniak Springs 850-892-8045

24-hour HELP Line for crisis situation 850-892-4357

See Alphabetical Listing Page 13 for Contact Information**Information/Referral**

COPE Helpline

Crisis Line of Bridgeway Center, Inc.

First Call for Help (United Way)

Mental Health Association of Okaloosa and Walton Counties

Public Library (Computer access, newspapers)

Social Security Office

Veterans Administration Office

Medical/Dental/Vision

Family Life Ministries/Sozo Life Connection

Fort Walton Beach Medical Center

Healthmark Regional Medical Center, DeFuniak Springs

Lions Club (Eye Exams, Glasses)

North Okaloosa Medical Center, Crestview

Okaloosa County Department of Health/ Opportunity Health

Twin Cities Hospital, Niceville

Crossroads Medical Clinic

Medications

Catholic Charities

Department of Children and Families (Medicaid)

Mental Health Association

St. Vincent de Paul

Prepared Meals

See schedule Page 6

Mental Health/Counseling/Substance Abuse

Bridgeway Center, Inc.

Catholic Charities

COPE

Jesus, Alcoholics and Drug Addicts, (J.A.D.A.)

Mental Health Association of Okaloosa and Walton Counties

See Alphabetical Listing Page 13 for Contact Information

Shelter: Emergency

Harvest Vineyard, Crestview
Opportunity Place
Shelter House Inc. (for victims of domestic violence only)
Waterfront Mission

Shelter: Transitional

FRESH Start/ Okaloosa Coalition on the Homeless
Jesus, Alcoholics and Drug Addicts
Hosanna House, Destin

Shelter: Permanent Supportive

Bridgeway Center Independent Living Program

Support

Alcoholics Anonymous
Catholic Charities
Family Life Center
Jesus, Alcoholics, and Drug Addicts (J.A.D.A.)
Narcotics Anonymous
Okaloosa AIDS Support and Informational Services (OASIS)

Transportation

Christian Automotive Repair Support, Inc.
Okaloosa Coordinated Transportation
The Wave

Veterans

Opportunity, Inc. (female veterans and veterans with families)
Veteran's Services Offices
VA Outpatient Clinic

Work/Day Labor

Able Body Labor
Labor Finders
Labor Ready

Alphabetical Listing of Agencies

Able Body Labor

100 Bob Sikes Blvd
Fort Walton Beach, FL 32548
Fort Walton Beach 850-863-8455
Crestview 850-423-7990
DeFuniak Springs 850-892-4405
Report at 5:30 a.m. Must have two forms of I.D. one being picture I.D.

Action Labor

104 Hollywood Blvd,
Ft Walton Beach, FL 32547

Alcoholics Anonymous

850-244-2421
Local website www.fwb-area-aa.org

American Red Cross of Northwest Florida

Emergency relief to disaster victims.
Okaloosa County 850-314-0316, Walton County 850-892-6297

American Staffing 301-2093

Beulah's First Baptist Church

109 NE McGriff FWB, 850-243-1724
Beulah's Helping Hand provides food, clothes and other emergency help.
Open Tues 5-6 pm and Thurs 3-6 pm.

Bridgeway Center, Inc.

Provides a range of mental health and substance abuse treatment including outpatient, inpatient crisis stabilization and detox.
Main number 833-7400
24-hour Emergency Services 833-9200

Bridgeway Center, Inc. Independent Living Program

Provides long term housing for chronically homeless unaccompanied adults with mental health and/or substance abuse issues. Emergency housing not provided. **850-833-3975**